

## Online Facilitation Skills Overview

## Content:

This session will share tips, techniques, and ways of working with teams online. We will share our experience and resources as we all suddenly find ourselves working in a virtual world. Participants will experience various approaches to facilitating online learning, including group discussions, plenary discussion, interactive polling, chat box discussion, virtual brainstorming and breakout room discussion. The course will cover a range of options available and run through numerous tips, traps, challenges and of course in doing so, provide useful insight and advice. There will be group work throughout this session so attendees will need audio and video connection.

## Learning objectives:

- What is facilitation? Understanding the difference between chairing; leading and facilitating
- Seeing the ways in which technology can help facilitation practice
- Understanding the techniques that can be varied to support productive discussions and decision making like breakout rooms and polling
- Contracting with attendees to maximise the participation of attendees

This is an interactive virtual workshop. Attendees will need working audio and video to participate. You will be involved in discussions about your own experience of the topic within the workplace throughout. Please join the session from a location where you can speak openly.

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